



CBIZ Insurance Services, Inc.
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Cleveland, OH 44131
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July 6, 2012

Mr. Robert Cogdeill
Roberts Remodeling & Construction Company, Inc.
211 Prospect Avenue
Cuyahoga Falls, Ohio 44221

Dear Rob,

Our purpose of writing is to congratulate you and your company on 10 years of loss-free experience for the various lines of insurance coverage afforded Roberts Remodeling & Construction Company, Inc.

As you know, no two contractors' are alike and the same can be said for insurance as it pertains to contracting services.

Roberts carries comprehensive coverage including a 1 million Dollar Umbrella that stands behind the work and services performed for your clients.

Attached to this letter is a Certificate of Liability Insurance which we can execute in favor of any client of Roberts' assuring that in event of a problem associated to your services; the client will have evidence of coverage should a problem arise after-the-fact.

We encourage you to share this information with your clients when they are comparing your scope of work and cost to other contractors as this differentiates your deliverable from the competition.

As a leading broker of placing coverage for contractors; CBIZ is pleased to state that Roberts Remodeling & Construction Company, Inc. operates their business with the highest of standards and we are pleased to be associated as your broker and risk management firm.

Again, congratulations on an excellent history of fine workmanship as demonstrated by your many years of no losses associated to your work.

Best Personal Regards,

A handwritten signature in blue ink that reads "Michael J. Perry". The signature is fluid and cursive, with the first name being the most prominent.

Michael J. Perry
Vice President
CBIZ Risk Management & Insurance